

You have been invited to come to Avalon House.



The entrance looks like this.



Go through reception, then up the stairs to the waiting room.



We CARE through:



Compassion



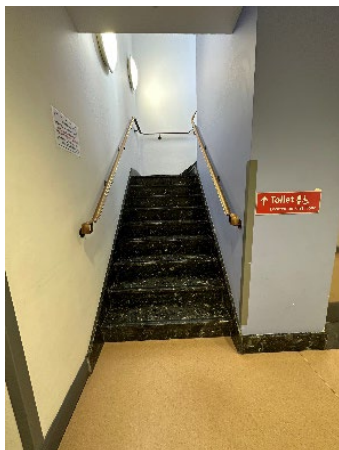
Accountability



Respect



Excellence



Through this door is our waiting room.



You can sit in the waiting room, after ringing the bell or knocking on the glass so we know you have arrived.

We CARE through:



Compassion



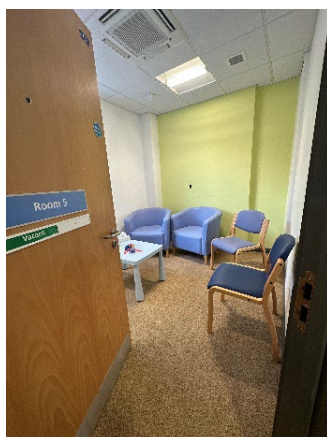
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We will come and show you and your family to the clinic room.

The clinic room will look like this.

There will be two of our staff members meeting with you. We will introduce ourselves then ask you and your family some questions.



During your appointment we will also take you into a different room to do your physical observations.

We will check your height, weight, temperature, blood pressure and pulse.



We will discuss your physical health readings with you. We will decide with you and your parent/carer if it would be appropriate for you to see your weight.

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You and your family can ask any questions you may have.
We will talk together to decide on the plan for your care.

We are looking forward to meeting you.

We CARE through:



Compassion



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